



VEHICLE POST-SALE SERVICES

FULL POST-SALE INSPECTION = \$ 120

Includes a visible inspection to determine if any of the following have been changed, altered, removed, repaired, tampered with and/or disguised the condition of the vehicle.

- Inspection for obvious and visible Unibody and/or frame damage.
- Check for any unannounced paintwork per auction Arbitration Policy.
- Visually inspect the vehicle for any obvious flood damage.
- Visually inspect the vehicle to verify the emission equipment/catalytic converter has not been altered or is missing.
- Visually inspect the vehicle to ensure the air bags are in place.
- Check steering components for obvious wear (steering gear, rack and pinion)
- Check engine seals, gaskets and the block for obvious cracks and leaks.
- Test drive the vehicle to verify the odometer is operating properly.
- Test drive the vehicle to check 4-wheel drive system (if applicable).
- Test drive the vehicle to evaluate driveline components which include engine, transmission and drive axle(s).

Guarantee: Buffalo Auto Auction guarantees the detection of "arbitratable" defects only. Following each inspection a report will be prepared and delivered to the purchasing dealer. Defects that are observed during the inspection will be noted on the report. If an "arbitratable defect"¹ is discovered, the purchasing dealer's sole remedy shall be to arbitrate the vehicle at the auction on the sale day pursuant to the auction's policies and procedures². If a problem is found that is not "arbitratable", the auction shall report the defect to the dealer for informational purposes only with no guarantee or right of arbitration. If the auction fails to detect an "arbitratable" defect and the dealer discover such a defect within 7 days of the inspection, then the dealer may contact the arbitration department and return the vehicle for free repair³. In some cases, the auction may elect to repurchase the vehicle for the original price rather than repair the vehicle. The auction shall have the sole and unfettered discretion to decide whether to repair or repurchase the vehicle. This guarantee does not cover online purchases.

MECHANICAL POST-SALE INSPECTION = \$ 80

Includes a visible inspection to determine if any of the following have been altered, removed, repaired or tampered with to disguise the condition of the vehicle.

- Visually inspect the vehicle to verify that the emission equipment/catalytic converter have not been altered or missing.
- Test drive the vehicle to verify that the odometer is operating properly.
- Visually inspect the vehicle to ensure the air bags are in place.
- Check engine block for obvious cracks and leaks.
- Test drive vehicle to evaluate driveline components, which include engine, transmission and drive axle(s).

FRAME ONLY POST-SALE INSPECTION = \$ 50

The vehicle will be placed on a lift/ramp and visible inspection of the vehicle will be made. The inspectors will look for any existing damage to the Unibody and/or Frame. The inspectors will also look for repairs that were made to the frame collision damage. The vehicle may be arbitrated according to each auction policy.

¹ An "arbitratable" defect includes: frame damage, lower engine damage or any single incident of damage which in the Auction's opinion results in more than \$500.00 in repairs.

² Consignor specific arbitration policies supersede auction arbitration policies and may limit a dealer's right to arbitrate in some instances.

³ The following conditions must be met for the inspection guarantee to be valid and enforceable:

- The vehicle must be returned in the same condition as when it was purchased.
- The vehicle must be returned with no more than 200 additional miles added to the odometer.
- The vehicle must be returned within 7 days of purchase. Sale Day is day 1.

The auction guarantee is null and void if a vehicle is returned with additional damage or with more than 200 additional miles or more than 7 days after the purchase.